

Fraud Awareness

Stockton and District Advice and Information Service

SDIAS work on fraud

- Information about fraud;- publicity and campaigns
 - leaflets
- 1-1 advice to clients;-SDAIS
 - National Consumer Advice Service(NACAB)
- Training and awareness raising sessions

Information about fraud

- Publicity and Campaigns;-Scam awareness month-June
 - Distribution to other agencies via Infinity
(10 Covid scams)
- Leaflets;- available at SDAIS offices and outreaches
 - posted out to agencies and clients
 - information on SWAN website
- No quantitative data re reach

Direct 1-1 advice to clients

- 2019-20

- SDAIS-10 clients; 4 clients under 50yrs; 6 clients 50+

- 6 referred to Trading Standards

- National Consumer Advice; 55 clients

- All referred to Trading Standards

- 2020-21

- SDAIS- 13 clients; 6 clients under 50; 7 clients 50+

- 5 referred to Trading Standards

- National Consumer Advice; 92 clients

Training and awareness raising

- Santander Fraud awareness Event
- Virgin Money Fraud Awareness Training session
- Natwest Bank training session to Infinity members
- Universal credit fraud awareness to Infinity members